

EarthLink Small Business at a glance

Grow, manage and optimize with technology to make your business thrive.

Leverage EarthLink's solutions to stay in touch with customers and employees from virtually anywhere to keep your business running smoothly and to deliver great service.

Whether in one location or several – with a handful of employees or hundreds – your business needs reliable Internet, Collaboration and Voice services in order to operate efficiently.

Let us take the stress out of Disaster Recovery Planning and Business Continuity solutions. Using EarthLink allows you to focus on what's important – running your business.

Why Choose EarthLink?

GROW. As a network services provider, we can be your technology equalizer enabling you to better compete against your larger competitors.

MANAGE. Improve productivity and collaboration with simplified management of systems and tools that save your employees time, saving you money.

OPTIMIZE. Self service management tool and reporting via our myLink portal to empower you when you need it.

Customized solutions with big business results

The same advanced technology, reliability and great service the large companies get – right-sized for your business.

Voice Services. Local, Long Distance and Toll Free, Cloud or Premise based – Never miss a call with over 40 Premium Features, including auto-attendant, call routing, audio/video/web conferencing and more.

Internet Services. We've got it all – High Speed Internet up to 1Gig, Email Account management, Anti-Virus protection, Secure WiFi & Analytics and Office 365 for Business.

Secure Networks. Securely connect all of your locations via your existing, or new, high-bandwidth network using a SD-WAN, MPLS or IPsec VPN solution..

Bundled Services. Slash your bills even further and streamline services by having a single provider; from our Secure Bundles to Internet and Voice packages, we will help you select the solution that's right for you.

Key facts

- Customers: Nearly 1 million relationships with an average tenure of 8 years.
- Revenue: \$1.24 billion (annualized)
- Founded: 1994
- Headquarters: Atlanta, GA
- EarthLink (EarthLink Holdings Corp., NASDAQ: ELNK) provides network, security and cloud solutions for multi-location businesses. We help thousands of specialty retailers, restaurants, financial institutions, healthcare providers and professional service firms deliver a reliable and engaging customer experience in their stores and branch offices - Small Business unit understands and focuses solely on the needs of businesses with 5 or less locations and 500 or less employees



Your connection to happy customers™



For over 20 years, EarthLink has provided the very best in communications technology to help businesses like yours.



Account teams who know your business

- Dedicated account team, service delivery, and care
- Regular business and technical reviews



Service and support aligned with your needs

- Rapid installs
- High availability SLAs
- 24x7 monitoring/alerts and access to technicians



myLink® portal for centralized control

- Single pane of glass for voice, data, IT
- Monitoring, ticketing, order status, utilization
- Google map view of network status

Nationwide IP network

We operate an over 29,000 fiber route mile network, with 90 metro fiber rings and secure data centers providing ubiquitous nationwide data and voice IP service. Customers can connect and manage all of their locations via our myLink® customer portal for complete visibility and control.

Network Statistics

- 29,421 route fiber miles
- 1,415 LEC colocations
- 90 metro fiber markets in 25 states
- 56 voice and data switches
- 4 secure data centers
- Ubiquitous IP coverage to 90% of the U.S.
- Nationwide IP footprint
- Access Agnostic Connectivity: T1, NxT1, DS3, DSL, Ethernet, Ethernet over Copper, OCn, and Wireless 4G LTE

Contact us at **1-888-850-1416**

Additional business services and bundles available | www.earthlink.com/small-business

