

This Service Schedule contains additional terms that apply to the EarthLink Managed Services Colocation Services (the "Service") and amends each Agreement For Service ("AFS") between the customer identified on the AFS ("Customer") and EarthLink with respect to the Service, the EarthLink Standard Terms and Conditions and the other documents that apply to the Service (collectively, the "Agreement"), as follows:

1. Service Overview. EarthLink Managed Colocation Services provide for housing of the Customer owned, leased or rented servers and other IT equipment identified on the AFS ("Customer Equipment") in a designated space within an EarthLink SSAE 16 SOC 2 compliant data center ("Space"). Customer may select a secure ¼ cabinet, ½ or one or more full cabinets. The ¼ cabinet comes with 1 Mbps of bandwidth and 8 dedicated IP, the ½ cabinet includes 2 Mbps of bandwidth and 16 dedicated IP and each full cabinet has 2 Mbps of bandwidth and 32 dedicated IP.

2. Standard Service Features. The Service includes the following features:

- A carrier neutral network environment.
- 24/7 data center access and available technical assistance.
- Dual-factor biometric fingerprint scanning, access card system controls and video and motion surveillance.
- 120V or 208V power supply.
- Off-site back up.
- Fully redundant cooling system and humidity monitoring maintains environment within ASHRAE standards.
- Advanced infrastructure monitoring and dry-pipe pre-action fire suppression system.

3. License to Occupy; Use of Space. EarthLink grants Customer a non-exclusive, limited, non-transferable or sub-licensable, revocable license to occupy the Space. Customer acknowledges that it is being granted a license to occupy the Space and not a real property interest in the Space. Customer's occupancy of the Space constitutes its acceptance of the Space. Customer's right to use the Space through the Term is contingent upon its adherence to the Agreement and EarthLink continuing to own, lease or rent the Space. The Space cannot be used for any purpose not authorized by this Service Schedule or in writing by EarthLink, and may not be made available to any third party without the prior written consent of EarthLink.

4. Term. The Service can be ordered for a term of 1, 2 or 3 years ("Term"). Each Term is Space specific, commencing when EarthLink notifies Customer that a particular Space is available for occupancy ("Service Commencement Date") and continuing through the Term set forth on the AFS, unless terminated earlier in accordance with the Agreement. Upon expiration of the Term, the Service will continue on a month-to-month basis in accordance with the Agreement, unless Customer or EarthLink has provided written notice of termination at least 30 days before expiration of the Term. After expiration of the Term, either Customer or EarthLink may terminate the Service with 30 days advance written notice. Any Service terminated before the end of its then-current Term is subject to any early termination fee ("ETF") and other charges set forth in the Agreement or that may apply through a promotional offer or otherwise.

5. Pricing. Pricing includes a monthly recurring charge ("MRC") for the Service based on cabinet size and power usage, and includes an initial set-up fee. Additional incremental cabinet space or power, professional services, excess usage and certain optional features will result in additional charges. Customer will reimburse EarthLink for agreed on travel and other out-of-pocket expenses incurred by it in connection with providing the Service. Pricing does not include taxes, fees, surcharges and other similar charges that may apply to the Service.

6. Billing. Billing will commence in the month following the Service Commencement Date. The first invoice will include the initial set-up fee, an MRC pro-rated from the Service Commencement Date through the end of the month for which the invoice is issued and any applicable non-recurring charges. Thereafter, the MRC will be invoiced monthly in advance and any non-recurring charges will be billed monthly in arrears, with the exception of certain extraordinary charges required to be paid in advance. If arrangements have been made for payments by credit card, EarthLink may charge Customer's account on or after the invoice date. Unless otherwise described in this Service Schedule, all invoiced amounts are due and payable within 30 days of the invoice date in accordance with the EarthLink Standard Terms and Conditions at www.earthlinkbusiness.com/about-us/legal/sla.xea.

7. Customer Equipment.

7.1. Customer agrees to install Customer Equipment within 30 days of delivery of EarthLink's occupancy notice. Customer must identify and label all Customer Equipment. Customer may use the Space only to install, maintain and operate Customer Equipment and must not connect Customer Equipment to any equipment, devices, networks or cabling not pre-approved by EarthLink. Customer is solely responsible for the design, engineering, testing, operation,

performance, monitoring, maintenance and repair of Customer Equipment unless Customer has separately purchased those services from EarthLink.

7.2. Customer Equipment must not interfere with or impair other services offered, or equipment operated by, EarthLink or another customer using the data center. EarthLink will notify Customer if it determines that Customer Equipment is interfering with or impairing other equipment or services and Customer agrees to cooperate with EarthLink to implement corrective action within 24 hours after such notice. If, after 24 hours, the problem persists, EarthLink has the right to correct the problem at Customer's expense and, if it chooses, to disconnect electrical power or remove network connectivity to Customer Equipment without any resulting liability to Customer or any third party.

7.3. Customer releases and holds EarthLink harmless for any loss of, or damage to, Customer Equipment and any other Customer property located at an EarthLink data center and from any claims, losses or damages resulting from EarthLink's compliance with applicable law and regulations or cooperation with governmental authorities with respect to Customer Equipment or other Customer property.

8. Access to Space. EarthLink data center access is contingent on proper identity verification via an EarthLink issued identification badge, dual-factor biometric fingerprint scan and any other rules of the applicable landlord or EarthLink. Access to Customer Equipment is subject to access card system controls. Customer's contractors must be on an EarthLink approved Customer access list. Any person permitted access shall be accompanied by an authorized EarthLink representative and must display their identification badge at all times while in the data center. EarthLink may refuse access to any person for any reasonable reason, including anticipated breach of the Agreement. If Customer is current on its EarthLink account, Customer will be permitted to service or remove all, or any portion, of the Customer Equipment with prior written notice to EarthLink unless such action would have an adverse impact on EarthLink's operations or would adversely impact other customers utilizing the EarthLink data center or Network.

9. Service Levels. Service level objectives for the Service are set forth in the Data Center Services Service Level Agreement ("SLA") found at www.earthlinkbusiness.com/about-us/legal/sla.xea, which contains other terms and conditions that apply to the Service.

10. Emergency Contacts. Customer must provide EarthLink with a written list of emergency contacts, including valid telephone numbers and email addresses. An emergency contact must be available 24 hour a day, 7 days a week.

11. Technical Support. Customer must contact EarthLink Customer Support regarding Service issues and requests to change or terminate the Service, by emailing customercare@earthlinkbusiness.com or calling 1-800-957-4872.

12. Relocation of Customer Equipment. If, based on the reasonable business needs of EarthLink, additional requirements of Customer or otherwise, it becomes necessary to relocate Customer Equipment to another space or EarthLink data center within the same geographic area, Customer will cooperate with EarthLink to facilitate the relocation. EarthLink will endeavor to minimize any interruption to the Service in connection with any relocation and will be responsible for its associated costs and expenses, unless the relocation was requested or made necessary by Customer, in which event the Customer will be responsible for any costs and expenses reasonably incurred by EarthLink's as a result of the relocation.

13. Removal of Customer Equipment. Within 5 days after termination of the Agreement, or applicable AFS, Customer must (i) remove all Customer Equipment and other Customer property from the EarthLink data center; and (ii) return the Space to EarthLink in the same condition as it was on the Service Commencement Date, normal wear and tear excepted. If Customer does not remove any Customer Equipment or other Customer property within the 5 days period, then EarthLink may move the property to storage and charge Customer the cost of removal and storage.

14. Liens. EarthLink will have no rights to, or interest in Customer Equipment and other Customer property except for any statutory rights granted a landlord with respect to the property of a commercial tenant, and as otherwise provided in the Agreement (including this Service Schedule). However, if Customer fails to pay any amounts due in accordance with the Agreement, is otherwise in default of the Agreement or fails to claim and remove Customer Equipment or other Customer property within 30 days following termination of the Agreement, or applicable AFS, then EarthLink may prohibit its removal and will have a lien on the property to the extent permitted by law. Customer specifically waives any and all exemptions allowed by law with respect to any such lien, which may be enforced by EarthLink by the taking and selling the property in a commercially reasonable manner upon 30 days' written notice Customer (or as otherwise may be required by law) or any other lawful manner available to EarthLink.

15. Acceptable Use. Customer agrees to use the Service in accordance with applicable law and regulations, including, without limitation, the CAN-SPAM Act (15 U.S.C. 7701 et. seq.) and EarthLink's Acceptable Use Policy found at www.earthlinkbusiness.com/about-us/legal/acceptable-use-policy.xea ("AUP"). AUP violations need not be intentional and the SLA will not apply to Service issues resulting from violations of the AUP or applicable law or regulations.

16. Security. Customer is responsible for its compliance with any law or regulatory requirement applicable to its business, including without limitation, information and data security laws regarding personally identifiable information ("PII") transmitted to, or from, or stored on Customer Equipment. For purposes of this provision, PII means (i) any combination of data or information identifying an individual with respect to sensitive, non-public financial, health or other data or information associated with the individual (i.e. name, address or telephone number with a Social Security Number, financial account number or biometric data); (ii) "protected health information" as that term is defined in HIPAA (45 CFR § 160.103); and "non-public personal information" as that term is defined in the Gramm-Leach-Bliley Act (15 U.S. C, Subchapter 1 § 6809(4)).